



Tri-County Electric Cooperative

JUNE 2010 BOARD REPORT

At the June meeting of the Board of Directors' of Tri-County Electric Cooperative, the board reviewed the following items:

- The board reviewed and approved minutes.
 - David Ramsey, General Manager gave his monthly report. He discussed the following:
 - Discussed some concerns about employees.
 - Talked about some of the recent outages – mainly caused by the thunderstorms and how the IVR has worked to handle calls.
 - Construction of new services is up this year; we currently have 29 new services to build.
 - Shared that due to Congressman Ike Skelton's leadership, House Bill 4213, a bill dealing with pension reform, has been passed. This bill will give us some stability in the cost of our employee pension plan.
 - Gave an update on the Sperry and Lancaster Substation improvements.
 - Reported on a recent MECIP workers compensation inspection. This inspection was also a preview for Safety Re-Accreditation. Overall, the report was positive with mostly minor issues that we will address.
 - Informed the board that the recent member phone survey has been completed. We do not have the final report but Tri-County scored a 79 on the American Consumer Satisfaction Index (ACSI), compared to a utility average of 74.
 - Discussed disconnect procedures on hot days.
 - The board had an extensive building project update with discussion.
 - The board discussed the upcoming annual meeting,
 - The board discussed and reviewed a draft of Policy E-005 Safety Program, Accident Investigation, and Related Training.
 - The board discussed and approved refinancing of some loans.
 - The board reviewed May expenditures in detail.
 - Wendy McElvain, Office Manager, reviewed with the board April and May 2010 memberships; connects and disconnects.
 - Kevin Wheeler, Assistant Manager, gave a safety report. The cooperative has had 6 vehicle accidents and 1 near miss. The cooperative worked 3,734.50 hours in May and 19,933.16 for the year of 2010.
 - Director reports included updates from Associated Electric (AECI) and Northeast Power.
- Next board meeting July 26, 2010.